



# MAKING VALUE FLOW, LLC

*Our firm is a values-driven company that achieves performance the right way. We stand for integrity and will make business and individual decisions based on those values.*

## GUIDING PRINCIPLES

- *We believe that* INTEGRITY MATTERS
- *We believe in* RESPECT FOR PEOPLE
- *We always* AVOID CONFLICTS OF INTEREST
- *We* DO WHAT IS RIGHT FOR THE CLIENT
- *We are* ACCOUNTABLE FOR OUR WORK

## TENETS OF OPERATION

- MEET THE LETTER AND INTENT OF ALL LAWS, REGULATIONS, CONTRACT TERMS, AND CLIENT COMPANY POLICIES.
- NEVER DO OR RECOMMEND ANYTHING THAT COMPROMISES SAFETY OR THE ENVIRONMENT.
- RESPECT INDIVIDUALS AND THE DIVERSE BACKGROUNDS THAT THEY OFFER.
- BE HONEST AND FAIR IN ALL DEALINGS.
- PUT OUR CLIENT'S NEEDS FIRST.
- BE ACCESSIBLE.
- DELIVER WHAT WE PROMISE.
- STRIVE TO EXCEED CUSTOMER EXPECTATIONS
- REFLECT ON EACH JOB AND MAKE ADJUSTMENTS TO IMPROVE OUR PRODUCTS AND SERVICES.

